

Achieved 73% Faster Turnaround Time and 30% Cost Reduction in Video Captioning for a Global University



CLIENT OVERVIEW

The client is a global university in Australia that enjoys an international reputation for excellence in professional and vocational education meeting the needs of industry and the community.

PROBLEM

The client aimed to create accessible content for students. The challenge was to achieve this within a short time frame.

Other challenges included:

- Creating accessible content for students with hearing impairments.
- Embedding videos with closed captioning.
- Processing many videos within a short time frame.

SOLUTION

Lumina Datamatics used a blend of technology and human expertise to ensure precisely timed and transcribed closed captioning for videos. For easy readability, line breaks and caption breaks were designed to follow the natural rate of speech, without breaking up clauses or separating articles from words.

Lumina Datamatics' Subtitle Creator tool offers the following useful features:

- · Built-in dictionary
- Audio text limit on video
- Caption and video on the same screen
- · Rewind in second button to review
- · Special character identifier
- Different output formats like .srt, .xml, .vtt supported

It should be noted that Lumina
Datamatics generates over 2000 hours
of video content annually across
Socioeconomics, Science and
Technology, News, History and Politics.
Apart from Australian accents, Lumina
Datamatics supports content with US
and UK accents too.

RESULT

With Lumina Datamatics expertise and automation in closed captioning services, the client was able to:

- Clear all their production backlogs within 88 days.
- Improve turnaround time by 73%.
- Reduce overall costs by 30%.

ABOUT US:

Globally, 8 of the top 10 publishers and 3 of the top 5 ecommerce retailers trust Lumina Datamatics as their strategic partner in providing content, analytics, and technology solutions. Lumina Datamatics' expert solutions comprise in-house platforms, partnerships with global technology leaders, and more than 3500 professionals across Germany, India, UK, United States, and Philippines. Our clients have reduced time-to-market, optimized business processes, operational efficiencies, and improved competitiveness. For more information, please visit www.luminadatamatics.com.

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